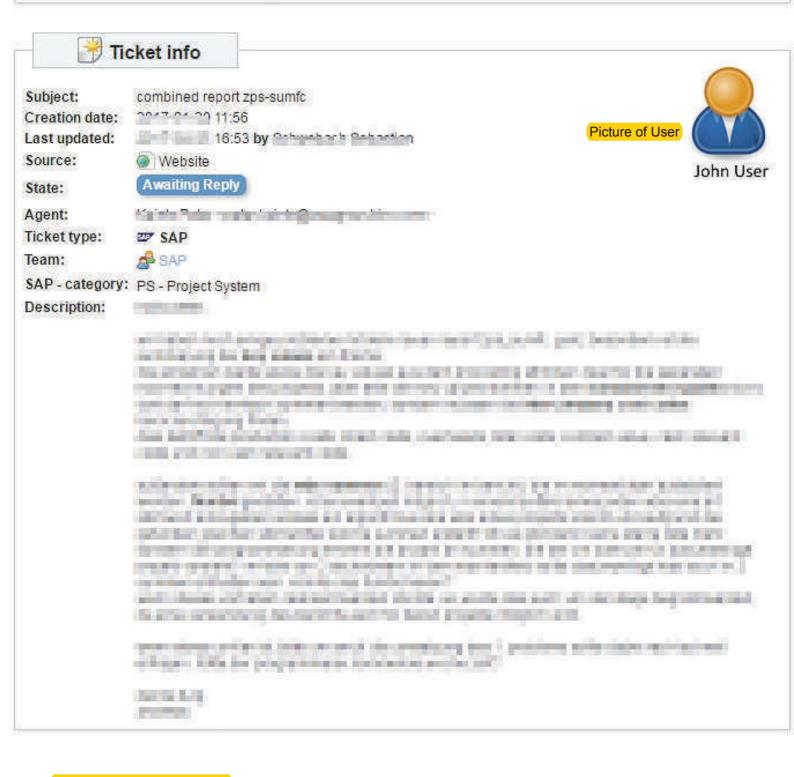
IT SERVICE DESK



#1747 combined report zps-sumfc



Requirements for print-out:

- it should be possible to print all selected tickets based on a filter
- the Kanban print-out shall only comprise the first page of the standard ticket info
- in addition it shall show the picture of the user and the picture of the agent
- each ticket shall be printed out individually on a sheet of paper (A4 format)
- it would be a plus if it would be possible to print each ticket on A5 format deliberately